

**THE PERFORMANCE
PLAN**

(2007 / 08)

It's all happening in HALTON

'.... The Council is judged to be a improving well and has maintained its excellent (four star) rating under the CPA framework. It makes a significant contribution to wider community outcomes.

There has been an improvement in the percentage of people who are satisfied with the Council overall and in how well residents are kept informed. Both of these measures are now amongst the best when compared with other similar council's.'

*Annual Audit and Inspection Letter
Audit Commission
March 2007.*

Contents

	<i>Page</i>
1.0 Introduction	4
2.0 Code of Practice on Workforce Matters	5
3.0 Performance Overview	6
4.0 Best Value Performance Indicators	7
5.0 BVPI Data Set	8

1.0 INTRODUCTION

This is Halton's Best Value Performance Plan. The introduction of the new star rating and harder test for upper tier and unitary authorities in Comprehensive Performance Assessment 2005 provided the Government with the opportunity to review the requirements that local authorities must meet in publishing their Best Value Performance Plans. In line with its commitment to delivering greater flexibilities for better performing authorities the Government streamlined the requirements for these authorities. Therefore this plan concentrates upon the mandatory information that is required namely: -

- The outturn performance over the previous year on all the Best Value Performance Indicators.
- Targets for the period from 2008 to 2010 inclusive for all Best Value Performance Indicators
- A brief statement to certify that contracts awarded which involved the transfer of staff in the past year complied with the Code of Practice on Workforce Matters in Local Authority Service Contracts.

The Best Value Performance Plan is an important element of the Council's approach to improvement planning and delivering best value and is an integral part of the organisations corporate planning arrangements. As such this plan provides an assessment of the Council's overall performance in relation to those statutory indicators that form the national Best Value Performance Indicator data set.

2.0 CODE OF PRACTICE ON WORKFORCE MATTERS

The Local Government Act 1999: Part 1 Best Value and Performance Improvement requires all Councils to state and certify that all individual contracts awarded during the past year which involved the transfer of staff, complied where applicable, with the requirements in the Code of Practice on Workforce Matters in Local Authority Service Contracts.

Statement of Compliance with the Code of Practice on Workforce Matters in Local Authority Contracts

(Annex D to ODPM Circulars 03/2003 and 02/2004)

During the year 2006 -07 Halton Borough Council did not enter into any contracts to which the provisions of the above Code of Practice applied. The Council has put in place appropriate arrangements to ensure that it meets its obligations under the Code including: -

- Ensuring that all major contracts are approved by the Council Solicitor
- Applying a Procurement Strategy, which ensures proper regard for the Code in the Council's procedures.
- As part of the Procurement Strategy the Council provides for the review of procurement practices to make sure that the necessary resources and arrangements are in place to meet the Council's obligations under the Code and that all contracts and contractual processes remain compliant.
- Contract Standing Orders are included in the Annual Review of the Council's Constitution, and amended if necessary, to ensure that they reflect and implement both the Procurement Strategy and the Code of Practice and that
- All relevant service contracts and contractual processes shall give effect to the obligations of the Code of Practice and
- All relevant service contracts shall incorporate Clauses required by the Code.

3.0 PERFORMANCE OVERVIEW

This section of the report will analyse the full set of Best Value Performance Indicators for 2006 - 07 as soon as they become available.

The comparative analysis will take the form adopted by that of the Audit Commission and will consider

ACHIEVEMENT

This will show the proportion of BVPI Targets that were achieved or exceeded during 2006 – 07

AMBITION

This will show the proportion of BVPI targets for 2007 – 08 that are planning to improve or consolidate performance levels achieved in 2006 – 07

DIRECTION OF TRAVEL

This will show what proportion of BVPIs for 2006 – 07 have shown improvement upon levels of performance achieved during 2005 – 06.

NB It should be noted that this analysis would by necessity be based upon pre-audited performance information. Final audited figures would not become available until autumn 2007, following the annual external audit process.

4.0 BEST VALUE PERFORMANCE INDICATORS

Explanatory note




The tables enclosed within the Plan will enable a comparison to be made between

- The level of performance achieved in 2006 – 07 as compare to that achieved during 2005 – 06 and
- Actual and targeted levels of performance for 2006 - 07

It should be noted however that in making these comparisons that differences in local circumstances can be influential in how well local authorities perform and compare with each other and these differences can include:-

- Population densities
- Levels of social deprivation
- Geographical and regional variations
- Historical circumstances
- Local priorities

The following key has been used within the tables to assist the reader in understanding the performance statistics and how well the Council is performing.

KEY	MEANING
	(Green) Performance has met or exceeded target.
	(Amber) Performance has stabilised or improved upon the previous year although the annual target has not been met.
	(Red) Targeted performance for the year has not been met.
NYA	Indicates information is not yet available.
Est	Indicates performance at this stage is being estimated.
N/A	Indicates the figure is no longer applicable or required.

BVPI DATA SET 2006/7

Directorate	Reference	Performance Indicator	Halton 2005/06 Actual*	Halton 2006/07 Actual	Local Target 2006/07	2006/07 Target achieved not achieved	Local Target 2007/08	Local Target 2008/09	Local Target 2009/10
CORPORATE & POLICY	BV2	a. The equality standard for local government in England	2	NYA	3	NYA	NYA	NYA	NYA
		b. Duty to promote race equality	58	NYA	63	NYA	NYA	NYA	NYA
CORPORATE & POLICY	BV8	Percentage of invoices paid on time	95	97	95		NYA	NYA	NYA
CORPORATE & POLICY	BV9	Percentage of Council Tax collected	96.67	NYA	96.75	NYA	NYA	NYA	NYA
CORPORATE & POLICY	BV10	Percentage of non-domestic rates collected	99.82	NYA	99.00	NYA	NYA	NYA	NYA
CORPORATE & POLICY	BV11	a. Percentage of top 5% earners that are women	39.64	NYA	42.00	NYA	NYA	NYA	NYA
		b. Percentage of top 5% earners from black and minority ethnic communities	2.86	NYA	3.00	NYA	NYA	NYA	NYA
		c. Top 5% of earners that have a disability	3.16	NYA	3.20	NYA	NYA	NYA	NYA
CORPORATE & POLICY	BV12	Number of working days lost due to sickness absence	11.38	NYA	10.80	NYA	NYA	NYA	NYA
CORPORATE & POLICY	BV14	Percentage of early retirements	0.33	NYA	0.30	NYA	NYA	NYA	NYA
CORPORATE & POLICY	BV15	Percentage of ill health retirements	0.20	NYA	0.20	NYA	NYA	NYA	NYA
CORPORATE & POLICY	BV16	a. Percentage of disabled employees	0.72	NYA	1.20	NYA	NYA	NYA	NYA

Directorate	Reference	Performance Indicator	Halton 2005/06 Actual*	Halton 2006/07 Actual	Local Target 2006/07	2006/07 Target achieved not achieved	Local Target 2007/08	Local Target 2008/09	Local Target 2009/10
		b. Percentage of economically active disabled community population	19.70	NYA	N/a	N/a	NYA	NYA	NYA
CORPORATE & POLICY	BV17	a. Percentage of black and ethnic minority employees	1.9	NYA	2.0	NYA	NYA	NYA	NYA
		b. Percentage of economically active minority ethnic community population	1.1	NYA	N/a	N/a	NYA	NYA	NYA
CORPORATE & POLICY	BV156	Percentage of buildings accessible for disabled people	50.00	NYA	58.00	NYA	NYA	NYA	NYA
CHILDREN & YOUNG PEOPLE	BV38	Percentage of pupils achieving 5 or more A*-C GCSEs	49.2	52.3	52.0		NYA	NYA	NYA
CHILDREN & YOUNG PEOPLE	BV39	Percentage of pupils achieving 5 or more A*-G GCSE's including English & Maths	86.3	86.0	91.0		NYA	NYA	NYA
CHILDREN & YOUNG PEOPLE	BV40	Percentage of pupils achieving Level 4 or above in KS2 Math tests	73.0	75.1	76.0		NYA	NYA	NYA
CHILDREN & YOUNG PEOPLE	BV41	Percentage of pupil achieving Level 4 or above in KS2 English tests	78.0	76.2	78.0		NYA	NYA	NYA
CHILDREN & YOUNG PEOPLE	BV43	a. Statements of special educational needs (SEN): excluding exceptions (%)	100.0	100.0	98.0		NYA	NYA	NYA
		b. Statements of special educational needs (SEN): including exceptions (%)	91.2	100.0	85.0		NYA	NYA	NYA
CHILDREN & YOUNG PEOPLE	BV45	Percentage absence in secondary schools	9.56	9.37	9.50		NYA	NYA	NYA
CHILDREN & YOUNG PEOPLE	BV46	Percentage absence in primary schools	5.65	5.77	5.50		NYA	NYA	NYA

Directorate	Reference	Performance Indicator	Halton 2005/06 Actual*	Halton 2006/07 Actual	Local Target 2006/07	2006/07 Target achieved not achieved	Local Target 2007/08	Local Target 2008/09	Local Target 2009/10
CHILDREN & YOUNG PEOPLE	BV181	a. Percentage of pupil achieving Level 5 or above in KS3 results - English	72.00	66.70	75.00		NYA	NYA	NYA
	BV181	b. Percentage of pupil achieving Level 5 or above in KS3 results - Maths	71.00	74.20	70.00		NYA	NYA	NYA
		c. Percentage of pupil achieving Level 5 or above in KS3 results - Science	66.00	67.90	71.00		NYA	NYA	NYA
		d. Percentage of pupil achieving Level 5 or above in KS3 results - ICT Assessment	81.70	82.40	83.00		NYA	NYA	NYA
CHILDREN & YOUNG PEOPLE	BV194	a. Proportion of children level 5 or above, KS2 in English	22	27.4	27		NYA	NYA	NYA
		b. Proportion of children level 5 or above, KS2 in Maths	25	30.5	27		NYA	NYA	NYA
CHILDREN & YOUNG PEOPLE	BV221	a. % of young people gaining a recorded outcome compared to % of young people in the LA.	40	67	60		NYA	NYA	NYA
		b. % of young people gaining an accredited outcome compared to % of young people in the LA.	30	37	30		NYA	NYA	NYA
CHILDREN & YOUNG PEOPLE	BV222	a. Quality of early years & childcare leadership - Leaders	14	51	38		NYA	NYA	NYA
		b. Quality of early years & childcare leadership - Postgraduate input	100	100	100		NYA	NYA	NYA
CHILDREN & YOUNG PEOPLE	BV49	Stability of Placements for Looked After Children	13.00	10.00	11.00		NYA	NYA	NYA
CHILDREN & YOUNG PEOPLE	BV50	Educational qualifications of Looked After Children	50	60	75		NYA	NYA	NYA











Directorate	Reference	Performance Indicator	Halton 2005/06 Actual*	Halton 2006/07 Actual	Local Target 2006/07	2006/07 Target achieved not achieved	Local Target 2007/08	Local Target 2008/09	Local Target 2009/10
CHILDREN & YOUNG PEOPLE	BV197	Percentage change in the number of conceptions amongst 15 - 17 year olds	-7.0	18.0	-15.0		NYA	NYA	NYA
HEALTH & COMMUNITY	BV53	Intensive home care per 1000 population aged 65 or over	9.79	11.00	12.00	N/a	NYA	NYA	NYA
HEALTH & COMMUNITY	BV54	Over 65s helped to live at home per 1000 population	111.84	124.93	116.00		NYA	NYA	NYA
HEALTH & COMMUNITY	BV56	Percentage of items of equipment delivered within 7 working days	76	89.32	90		NYA	NYA	NYA
CHILDREN & YOUNG PEOPLE	BV161	Employment, education and training for care leavers (ratio)	0.75	0.25	0.78		NYA	NYA	NYA
CHILDREN & YOUNG PEOPLE	BV162	Reviews of child protection cases, the % reviewed regularly that should have been	100	100	100		NYA	NYA	NYA
CHILDREN & YOUNG PEOPLE	BV163	Adoptions of children looked after (%)	4.9	9.1	9.7		NYA	NYA	NYA
HEALTH & COMMUNITY	BV195	Acceptable waiting time for assessment	83.5	82.7	82.0		NYA	NYA	NYA
HEALTH & COMMUNITY	BV196	Acceptable waiting time for care packages	91.0	87.4	85.0		NYA	NYA	NYA
HEALTH & COMMUNITY	BV201	Number of adults and older people receiving direct payments	165	190	184		NYA	NYA	NYA
HEALTH & COMMUNITY	BV64	Number of private sector dwellings returned into occupation	0	2	2		NYA	NYA	NYA
HEALTH & COMMUNITY	BV183	a. Average length of Stay in bed and breakfast accommodation (weeks)	2	5	2		NYA	NYA	NYA







Directorate	Reference	Performance Indicator	Halton	Halton	Local Target	2006/07	Local Target	Local Target	Local Target
			2005/06 Actual*	2006/07 Actual		Target achieved not achieved			
HEALTH & COMMUNITY	BV183	b. Average length of stay in hostel accommodation (weeks)	0	0	0		NYA	NYA	NYA
HEALTH & COMMUNITY	BV202	Number of people sleeping rough on a single night	0	0	0		NYA	NYA	NYA
HEALTH & COMMUNITY	BV203	The % change in average number of families in temporary accommodation	10.85	16.66	10.00		NYA	NYA	NYA
HEALTH & COMMUNITY	BV213	Number of households considering themselves homeless for whom advice casework intervention resolved their situation	0	0	1		NYA	NYA	NYA
HEALTH & COMMUNITY	BV214	Proportion of statutory homeless households accepted as statutory homeless by LA within last 2 years	4.10	1.26	4.50		NYA	NYA	NYA
CORPORATE & POLICY	BV76	a. Housing Benefit Security - Number of claimants visited per 1000 caseload	417.77	NYA	380.00	N/a	NYA	NYA	NYA
		b. Housing Benefit Security - Number of investigators per 1000 caseload	0.35	NYA	0.35	N/a	NYA	NYA	NYA
		c. Housing Benefit Security - Number of investigations per 1000 caseload	43	NYA	45	N/a	NYA	NYA	NYA
		d. Housing Benefit Security - Number of prosecutions and sanctions per 1000 caseload	7	NYA	5	N/a	NYA	NYA	NYA
CORPORATE & POLICY	BV78	a. Speed of processing new claims to HB/CTB (days)	17.52	20	27.00		NYA	NYA	NYA
		b. Speed of processing changes of circumstances to HB/CTB (days)	4.60	5	9.00		NYA	NYA	NYA
CORPORATE & POLICY	BV79	a. Accuracy of HB/CTB claims (%)	100.00	100	99.50		NYA	NYA	NYA




Directorate	Reference	Performance Indicator	Halton 2005/06 Actual*	Halton 2006/07 Actual	Local Target 2006/07	2006/07 Target achieved not achieved	Local Target 2007/08	Local Target 2008/09	Local Target 2009/10
CORPORATE & POLICY	BV79	bi. Housing benefit overpayments recovered as a % deemed recoverable	93.27	73	50.00		NYA	NYA	NYA
	BV79	bii. Housing benefit overpayments recovered as a % overpayment debt at the start and during the period	72.43	NYA	40.00	NYA	NYA	NYA	NYA
		biii. Housing benefit overpayments written off as a % overpayment debt at the start and during the period	1.93	NYA	4.00	N/a	NYA	NYA	NYA
ENVIRONMENT	BV82	ai. % Of household waste recycled	13.58	14.58	14.58		NYA	NYA	NYA
		aii. Tonnage of waste sent for recycling	8873.13	9686.37	9621.00		NYA	NYA	NYA
		bi. % Of household waste composted	9.64	10.43	10.64		NYA	NYA	NYA
		bii. Tonnage of household waste composted	6299.11	6930.91	7595.00		NYA	NYA	NYA
		ci. % Of household waste used to recover heat and power	0.00	0.00	0.00		NYA	NYA	NYA
		cii. Tonnage of household waste used to recover heat and power	0.00	0.00	0.00		NYA	NYA	NYA
		di. % Of household waste landfilled	76.78	74.99	74.78		NYA	NYA	NYA
		dii. Tonnage of household waste landfilled	50164.80	49837.36	49346.00		NYA	NYA	NYA
ENVIRONMENT	BV84	a. Number of kilograms household waste collected per head	549.50	NYA	555.00	NYA	NYA	NYA	NYA
		b. % change in the number of kilograms household waste collected per head	-0.04	8.06	1.00		NYA	NYA	NYA

Directorate	Reference	Performance Indicator	Halton 2005/06 Actual*	Halton 2006/07 Actual	Local Target 2006/07	2006/07 Target achieved not achieved	Local Target 2007/08	Local Target 2008/09	Local Target 2009/10
ENVIRONMENT	BV86	Cost of household waste collection per household	26.95	NYA	29.00	NYA	NYA	NYA	NYA
ENVIRONMENT	BV87	Cost of waste disposal per tonne of municipal waste	46.28	NYA	51.00	NYA	NYA	NYA	NYA
ENVIRONMENT	BV91	a. Percentage of residents served by kerbside recycling	100.00	100.00	100.00		NYA	NYA	NYA
		b. Percentage of residents served by kerbside recycling of at least 2 recyclables	47.25	57.57	56.00		NYA	NYA	NYA
ENVIRONMENT	BV199	a. The proportion (%) of land and highways with unacceptable levels of litter & detritus	8	22	18		NYA	NYA	NYA
		b. The proportion (%) of land and highways with unacceptable levels of graffiti	0	2	2		NYA	NYA	NYA
		c. The proportion (%) of land and highways with unacceptable levels of fly posting	1	1	1		NYA	NYA	NYA
		d. Reduction in number of incidents and increase in number of enforcement actions taken to deal with fly tipping	1	1	1		NYA	NYA	NYA
ENVIRONMENT	BV215	a. Average days to repair street light faults: non DNO	4.62	9	5.00		NYA	NYA	NYA
		b. Average days to repair street light faults: DNO	45.98	33	50.00		NYA	NYA	NYA
ENVIRONMENT	BV216	a. Identifying contaminated land	283	258	258	N/a	NYA	NYA	NYA
		b. Information on contaminated land (%)	9	9	8		NYA	NYA	NYA








Directorate	Reference	Performance Indicator	Halton 2005/06 Actual*	Halton 2006/07 Actual	Local Target 2006/07	2006/07 Target achieved not achieved	Local Target 2007/08	Local Target 2008/09	Local Target 2009/10
ENVIRONMENT	BV217	% of pollution control improvements to existing installations completed on time	89	90	90		NYA	NYA	NYA
ENVIRONMENT	BV218	a. % of new reports of abandoned vehicles investigated within 24 hours	70.76	75	85.00		NYA	NYA	NYA
	BV218	b. % of abandoned vehicles removed within 24 hours	77.31	100.00	85.00		NYA	NYA	NYA
ENVIRONMENT	BV99	ai. Road accident casualties - Number of casualties - all killed/seriously injured	74	49	72		NYA	NYA	NYA
		aii. Road accident casualties - % change in number of casualties from previous year - all killed/seriously injured	0.0	NYA	-2.5	NYA	NYA	NYA	NYA
		aiii. Road accident casualties - % change in number of casualties between most current year and average of 1994-1998 - all killed/seriously injured	-52.9	NYA	-54.2	NYA	NYA	NYA	NYA
		bi. Road accident casualties - Number of casualties - children killed/seriously injured	14	4	13		NYA	NYA	NYA
		bii. Road accident casualties - % Change in number of casualties from previous year – children killed/seriously injured	-17.6	NYA	-7.0	NYA	NYA	NYA	NYA
		biii. Road accident casualties - % change in number of casualties between most current year and average of 1994-1998 - children killed/seriously injured	-57.6	NYA	-63.6	NYA	NYA	NYA	NYA
		ci. Road accident casualties - Number of casualties - all slight injuries	555	479	548		NYA	NYA	NYA
		cii. Road accident casualties - % change in number of casualties from previous year - all slight injuries	3.1	NYA	-0.7	NYA	NYA	NYA	NYA

Directorate	Reference	Performance Indicator	Halton 2005/06 Actual*	Halton 2006/07 Actual	Local Target 2006/07	2006/07 Target achieved not achieved	Local Target 2007/08	Local Target 2008/09	Local Target 2009/10
ENVIRONMENT	BV99	ciii. Road accident casualties - % change in number of casualties between most current year and average of 1994-1998 - all slight injuries	-11.5	NYA	-12.6	NYA	NYA	NYA	NYA
ENVIRONMENT	BV100	Number of temporary traffic control days caused by road works per km	1.10	0.31	0.70		NYA	NYA	NYA
ENVIRONMENT	BV102	Passenger journeys on buses per year	5512947	NYA	6140000	NYA	NYA	NYA	NYA
ENVIRONMENT	BV165	Percentage of pedestrian crossings for disabled people	80.9	87.8	100.0		NYA	NYA	NYA
ENVIRONMENT	BV178	Percentage of footpaths and rights of way easy to use by public	96	94	96		NYA	NYA	NYA
ENVIRONMENT	BV187	Condition of surface footway (%)	22.2	23.2	22.0		NYA	NYA	NYA
ENVIRONMENT	BV223	Condition of principal roads (%)	1.44	1.7	1.44		NYA	NYA	NYA
ENVIRONMENT	BV224	a. Condition of non-principal roads (%)	2.20	6.4	2.20		NYA	NYA	NYA
		b. Condition of unclassified roads (%)	12.90	4.0	12.00		NYA	NYA	NYA
ENVIRONMENT	BV166	a. Environmental health checklist of best practice (%)	100.0	80.0	100.0		NYA	NYA	NYA
HEALTH & COMMUNITY	BV166	b. Trading standards checklist of best practice (%)	100.0	100.0	100.0		NYA	NYA	NYA
ENVIRONMENT	BV106	Percentage of new homes on previously developed land	45.97	NYA	45.00	NYA	NYA	NYA	NYA
ENVIRONMENT	BV109	a. Percentage of major planning applications determined within 13 weeks	72.22	72.3	75.00		NYA	NYA	NYA

Directorate	Reference	Performance Indicator	Halton 2005/06 Actual*	Halton 2006/07 Actual	Local Target 2006/07	2006/07 Target achieved not achieved	Local Target 2007/08	Local Target 2008/09	Local Target 2009/10
ENVIRONMENT	BV109	b. Percentage of minor planning applications determined within 8 weeks	87.23	82.5	90.00		NYA	NYA	NYA
		c. Percentage of other planning applications determined within 8 weeks	95.60	94.6	96.00		NYA	NYA	NYA
ENVIRONMENT	BV200	a. Plan Making - Do you have a development Plan?	Yes	Yes	Yes	N/a	NYA	NYA	NYA
		b. Plan Making - Are there any proposals?	Yes	Yes	Yes	N/a	NYA	NYA	NYA
		c. Plan making - monitoring report	Yes	Yes	Yes	N/a	NYA	NYA	NYA
ENVIRONMENT	BV204	The % of appeals allowed against the authorities decision to refuse planning applications	28.6	44.4	30.0		NYA	NYA	NYA
ENVIRONMENT	BV205	Quality of service checklist (%)	94.4	94.4	100.0		NYA	NYA	NYA
HEALTH & COMMUNITY	BV170	a. Number of visits to/usage of museums per 1000 population	2202	NYA	2220	NYA	NYA	NYA	NYA
		b. Number of those visits that were in person per 1000 population	246	NYA	273	NYA	NYA	NYA	NYA
		c. Number of pupils in organised school trips visiting museums & galleries	21187	NYA	21200	NYA	NYA	NYA	NYA
HEALTH & COMMUNITY	BV198	Participation in Drug Treatment Programmes (per 1,000 population aged 15 to 44)	13.6	15.9	14.6		NYA	NYA	NYA
ENVIRONMENT	BV219	a. Number of conservation areas in the council	10	10	10	N/a	NYA	NYA	NYA
		b. % of conservation areas in the LA with an up to date character appraisal	0.00	0.00	10.00		NYA	NYA	NYA

Directorate	Reference	Performance Indicator	Halton 2005/06 Actual*	Halton 2006/07 Actual	Local Target 2006/07	2006/07 Target achieved not achieved	Local Target 2007/08	Local Target 2008/09	Local Target 2009/10
ENVIRONMENT	BV219	c. % of conservation areas with published management proposals	0.00	0.00	10.00		NYA	NYA	NYA
HEALTH & COMMUNITY	BV220	Compliance against the Public Library Service Standards (PLSS)	3	3	3		NYA	NYA	NYA
HEALTH & COMMUNITY	BV126	Domestic burglaries per 1000 household	14.43	13.7	13.30		NYA	NYA	NYA
HEALTH & COMMUNITY	BV127	a. Violent crime per 1000 population	26.15	25.14	25.50		NYA	NYA	NYA
		b. Robberies per 1,000 population	0.83	1.16	0.81		NYA	NYA	NYA
HEALTH & COMMUNITY	BV128	Vehicle crimes per 1000 population	15.95	12.14	15.80		NYA	NYA	NYA
HEALTH & COMMUNITY	BV174	Racial incidents per 100000 population	21.03	24	21.00		NYA	NYA	NYA
HEALTH & COMMUNITY	BV175	Racial incidents with further action (%)	100.00	100.00	100.00		NYA	NYA	NYA
HEALTH & COMMUNITY	BV225	Actions against domestic violence (%)	90.9	NYA	100.0	NYA	NYA	NYA	NYA
HEALTH & COMMUNITY	BV226	a. Advice & guidance services - total amount spent	403115	NYA	403000	N/a	NYA	NYA	NYA
		b. Advice & guidance services - % spent with organisations holding CLS Quality Mark	81.40	NYA	81.40	NYA	NYA	NYA	NYA
		c. Advice & guidance services - total amount spent on direct provision by LA	5789954	NYA	5884000	N/a	NYA	NYA	NYA

Directorate	Reference	Performance Indicator	Halton 2005/06 Actual*	Halton 2006/07 Actual	Local Target 2006/07	2006/07 Target achieved not achieved	Local Target 2007/08	Local Target 2008/09	Local Target 2009/10	
TRIENNIAL BEST VALUE SURVEY (*NB For 2005/6 Actual read 2003/4 Actual)	BV3	Overall satisfaction with the council	55	58	60		NYA	NYA	NYA	
TRIENNIAL BEST VALUE SURVEY (*NB For 2005/6 Actual read 2003/4 Actual)	BV4	Satisfaction with complaints handling	33	31	40		NYA	NYA	NYA	
	BV89	Satisfaction with cleanliness	58	67	63.69		NYA	NYA	NYA	
	BV90	a.	Satisfaction with waste collection	90	87	90		NYA	NYA	NYA
		b.	Satisfaction with waste recycling (local facilities)	70	73	70		NYA	NYA	NYA
		c.	Satisfaction with waste disposal (local tips)	87	86	90		NYA	NYA	NYA
	BV103		Satisfaction with transport information	55	55	56.8		NYA	NYA	NYA
		f.	Satisfaction with transport information (users)	N/a	75	N/a	N/a	NYA	NYA	NYA
	BV104		Satisfaction with bus services	60	63	63		NYA	NYA	NYA
		f.	Satisfaction with bus services (Users)	N/a	71	N/a	N/a	NYA	NYA	NYA
	BV111		Satisfaction with the Planning service	91	83	83		NYA	NYA	NYA
BV118	a.	% Of library users who found the book they wanted	60	88.1	65		NYA	NYA	NYA	

Directorate	Reference	Performance Indicator	Halton 2005/06 Actual*	Halton 2006/07 Actual	Local Target 2006/07	2006/07 Target achieved not achieved	Local Target 2007/08	Local Target 2008/09	Local Target 2009/10
		b. % Of library users who found the information they wanted	67	79.6	70		NYA	NYA	NYA
TRIENNIAL BEST VALUE SURVEY (*NB For 2005/6 Actual read 2003/4 Actual)	BV118	c. Overall satisfaction of Library Users	94	97	94		NYA	NYA	NYA
	BV119	a. Satisfaction with cultural and recreational activities - Sports/leisure facilities	52	57	54		NYA	NYA	NYA
		b. Satisfaction with cultural and recreational activities - Libraries	69	80	70		NYA	NYA	NYA
		c. Satisfaction with cultural and recreational activities - Museums/galleries	27	32	31		NYA	NYA	NYA
		d. Satisfaction with cultural and recreational activities - Theatres/concert halls	28	42	36		NYA	NYA	NYA
		e. Satisfaction with cultural and recreational activities - Parks and open spaces	71	77	73		NYA	NYA	NYA